IDHS
ILLINOIS DEPARTMENT OF HUMAN SERVICES

JB Pritzker, *Governor*

Dulce M. Quintero, *Secretary Designate*

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Provider Information Notice

TO: All Early Intervention Providers

FROM: Benjamin Delgado, Jr., Chief
Bureau of Early Intervention

DATE: October 07, 2024

RE: Temporary Voucher Processing Delay

We would like to inform you that we are aware of an issue impacting the processing of vouchers. The issue is related to the internal transfer of funds. We have identified the source of the delay, and we anticipate being able to resume payments in the coming days.

Note, once payments commence, delayed payments will not impact the issuance of subsequent payments. We sincerely apologize for any inconvenience caused by this issue.