



JB Pritzker, Governor

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Provider Information Notice

TO: Early Intervention Providers
FROM: Benjamin Delgado, Jr., Chief
Bureau of Early Intervention *BD*
DATE: October 19, 2023
RE: Provider Payment Issues -Update

We would like to provide an update on our progress regarding the provider payment vouchers that were held after being processed due to a technical coding issue.

As of today, we were able to successfully correct and resubmit 746 vouchers into our payment system. These vouchers have been sent on to the Illinois Office of Comptroller (IOC) for payment and should be visible on their website within the next few business days.

We will continue to post weekly updates on our efforts, as we review any outstanding payments, until the issue is fully resolved. Now that we have identified the root cause, we will continue to determine additional safeguards we can put in place to ensure timely payments.

Thank you for your understanding and patience. We value your partnership and are committed to resolving the issue, working to prevent future issues, and to ensuring timely payment.