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To: All Early Intervention Stakeholders

From: Benjamin Delgado, Bureau Chief   
Bureau of Early Intervention

Date: August 17, 2023

Re: Provider Payment Issue- Update

We want to provide you with an update on the issue regarding voucher payments. We were able to confirm today that 99.4% provider payments that were outstanding from the 07/12/23 through the 08/09/23 provider claim summaries are now actively moving through the payment system and once released will be submitted to the Illinois Comptroller Office for payment in the next couple of days. You may be able to see issued payments on the Office of the Comptroller website by going to [www.illinoiscomptroller.gov/vendor-services](http://www.illinoiscomptroller.gov/vendor-services).

We continue to work with those that manage the accounting system to resolve the .6% of provider payments that remain. IDHS apologizes for the impact and inconvenience this has caused to our valued Early Intervention Providers. Thank you for your continued support and dedication to the children and families of Illinois.