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Provider Connections vol. 12 Spring 2014

Provider News

Provider Connections
Part C – Early Intervention Credentialing and Enrollment
Funded by the Illinois Department of Human Services

Update your e-mail address here.

Update

CANTS Time Frame

Please remember that DCFS Child Abuse and Neglect Tracking System Background Checks must be done for new and renewing applicants. DCFS informed Provider Connections they may take 6-8 weeks, although in some cases background checks have come back sooner.

Questions or Concerns?

Please Call Provider Connections'
Toll Free Number
800-701-0995
wiu.edu/ProviderConnections/

Family Outcomes Surveys

The Family Outcome Survey collects key data on changes that families experience as a result of participating in Early Intervention (EI) services and supports. It helps us learn whether or not families are getting what is intended from EI services. The survey asks families to think about how they understand their child strengths, needs and abilities, access supports, know their EI rights, and help their child develop and learn. Last year, nearly 3,400 of the 19,000 surveyed Early Intervention families returned the survey.

A second copy of the Family Outcomes Survey has recently been mailed to EI families who did not respond to the first mailing of the survey. To help improve return rates, we are asking all EI Providers, including Therapists, Service Coordinators, Interpreters, etc., to encourage families to complete and return the survey as soon as possible, but no later than July 31, 2014. By improving return rates, the survey will help the EI Program better understand and improve EI services for both children and their families. Thank you for your partnership!

FERPA and HIPAA

Please remember that Early Intervention providers must comply with both the Family Educational Rights and Privacy Act (FERPA) for child's records and the Health Insurance Portability and Accountability Act (HIPAA) Privacy Rule for electronic filing of claims. The following link provides a helpful comparison between the two:
http://www.astho.org/Programs/Preparedness/Public-Health-Emergency-Law/Public-Health-and-Schools-Toolkit/Comparison-of-FERPA-and-HIPAA-Privacy-Rule/

DEC Recommended Practices

The Division for Early Childhood (DEC) has released the revised set of DEC Recommended Practices in Early Intervention/Early Childhood Special Education. The goal is to improve outcomes for young children with disabilities and their families by improving the quality of their services. The document is available at http://www.dec-sped.org/recommendedpractices.

Know Your Credential Expiration Date

Please be aware of your credential expiration date. All providers receive their credential expiration date with their credential letter. For providers with a Full credential, renewal notices are sent to providers via E-mail or, when an Email address is not available, mailed to the provider's home address.

Notices are not sent to providers with Temporary credentials. If you are a provider with a Temporary credential, you must meet the temporary credential requirements prior to the expiration date or the credential will become inactive. If your temporary credential becomes inactive and you choose to request a subsequent credential, you must submit a new credential application and Central Billing Office Application. As part of the credentialing process, a new DCFS CANTS check is required and may take up to 8 weeks for completion.

You should also be aware of your credential status. You may check your status and renewal date at http://www.wiu.edu/ProviderConnections/search/index.php.

New Claim Form

Early Intervention Central Billing Office: The new CMS-1500 Health Insurance Claim Form rev. 02/12 has been implemented in the QClaims system on April 7, 2014. The CBO will accept both the old CMS-1500 form and the new 1500 rev. 02/12 form until further notice.

Download: http://www.eicbo.info/default.htm

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